

# Blue Mountains Steiner School Policies and Procedures



## Student Grievance Policy

Children have a right to learn, play and work in a friendly, safe and helpful school. They have a right to be respected, treated fairly and their concerns taken seriously.

It is normal that problems happen in a school. It is helpful to talk about problems so that somebody else may be able to help.

### What to do:

- Talk to your teacher first. Most problems can be sorted out this way.
- If you can't talk to your teacher you can go to the office and ask to speak to the Principal. Alternatively, you can speak to the School Chaplain.
- If you need more help tell your parent/carer about the problem. They will be able to talk to the teacher or Principal.

### **Other relevant policies for parents/carers to guide students:**

- Grievance Policy and Procedures Parents
- Behaviour – 'Our Approach to Bullying' and Anti - Policy
- Student Code of Behaviour and Positive Behaviour Policy
- Violent or Aggressive Behaviour Policy and Procedures
- Transport Policy
- Child Protection Policy and Procedures
- Student Welfare Communication Policy